

The DHS Resource Navigation Hub is here to help the helpers.



Community Resource Navigators are available to assist human services agencies funded by DHS and other community partners in connecting clients to the resources and help that they need.

Community Resource Navigators can:

- Provide technical assistance when partners have exhausted options to meet a client's needs, and aren't sure what to do next
- Make connections between multiple service providers so that they can work as a team
- Offer short term case management to individuals and families who are not yet working with someone who can help
- Draw on DHS expertise to ensure warm handoffs to trusted services and resources

To connect with a Community Resource Navigator from the Hub, send an email to DHSResourceSupport@alleghenycounty.us.

If you need immediate help

Contact 211: For connection to resource referrals, dial 211; text your zip code to 898-211; or chat anytime online at pa211sw.org

Call 988 if you are in emotional distress or experiencing a crisis due to mental health or substance use issues

To report abuse

- Of a child under 18: 800-932-0313
- Of an adult with a disability:
800-490-8505
- Of an older adult: 412-350-6905

Director's Action Line (DAL) responds to questions, concerns and complaints about services provided by DHS or contracted providers: 1-800-862-6783

The Allegheny County Department of Human Services offers a wide range of services.

Get started at Allegheny Connect.



**ALLEGHENY COUNTY
DEPARTMENT OF
HUMAN SERVICES**

alleghenycounty.us/dhs

